

Connect **UNITED,** **LIVE UNITED**

OUR GOAL

People in our community are connected to resources for food, health, housing, transportation, and more

SIMPLE, ONE-CALL ACCESS TO RESOURCES

For more than 25 years, United Way for Greater Austin has helped people navigate the complex system of health and human services in Central Texas through our Navigation Center. We provide simple, one-call access to more than 30,000 nonprofit and government resources in 10 counties.

Callers can receive support in the areas of food, health, child care, employment, housing, transportation, disaster relief, and more.



2-1-1 Navigation Specialist

HOW WE'RE HELPING

Meet **Model Community**

Only 10% of a person's health outcomes are related to health care. Factors like access to education and housing can have the biggest impact. Model Community is a community-led coalition, fueled by United Way, improving systems of care for people, organizations, and the broader community.

Our goal is to improve health outcomes, address disparities, and transform systems so they work better for those seeking help. Funded by St. David's Foundation, Model Community allows service providers—from health clinics to schools and community-based organizations—to develop a comprehensive view of an individual's needs and coordinate support to improve their health and wellness outcomes. Through Model Community, we are building more effective, person-centered systems of care that support health equity—so everyone in our community can be healthy and thrive.

Meet **Community Health Connect**

Community Health Connect is a cross-sector collaborative in Williamson County set on improving health outcomes and expanding access to resources for local families. Community Health Connect is convened by United Way for Greater Austin as part of our collective impact work to break economic barriers and build opportunity for all.

Community Health Connect is building a network of certified community health workers in high-needs communities across the county by launching a Pathways Community HUB. Our goal is to build a network of certified community health workers in key Health Equity Zones across the county while providing in-home care coordination, social service navigation, health education, and advocacy, to improve individual health outcomes for everyone.

We are working toward eliminating barriers and ensuring that every person in our community gets the help they need.



United Way for Greater Austin brings our community together to break economic barriers and build opportunity for all.

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MORE ON HOW WE'RE HELPING

Meet **Addressing Cancer Together**

Addressing Cancer Together (ACT) expands access to life-saving cancer screening, diagnosis, and treatment.

Cancer is the #1 killer in Central Texas, and uninsured patients are six times more likely to be diagnosed with late stage cancer. Through coordinated collaboration of healthcare providers, funders, nonprofits, volunteers, and patients with lived experience, ACT is saving lives and reducing the financial burden of cancer. Because of Addressing Cancer Together, fewer families will experience a health crisis that drives them into poverty, and more women will receive the treatment that will save their lives.

Cancer is hard. Getting help shouldn't be. That's why we are here.

Our Proven Programs

2-1-1

2-1-1 is a phone number anyone can call for help with food, health, child care, employment, housing, transportation, disaster relief, and more. 2-1-1 is free, confidential, and available 24/7. Support is available in more than 200 languages.

The 2-1-1 helpline run by United Way for Greater Austin serves Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis, and Williamson counties.

ConnectATX

ConnectATX is a complement to 2-1-1 that offers people more holistic support. While 2-1-1 has the capacity to provide service to thousands of people every week, ConnectATX goes deeper to proactively and holistically address many needs.

Help through ConnectATX is available online and via phone, text, email, and chat. A key feature of ConnectATX is "closed loop" referrals. A few dozen agencies are closed-loop referral partners, meaning we digitally send client information to them, can see if and when the client is served, and can follow up as needed. We're adding new closed-loop partners every week.



We connect people with affordable healthcare, food, and basic needs supports so everyone has an opportunity to thrive.

IMPACT AT A GLANCE

more than
200,000
requests for
help answered



Local mother and children at United Way partner Open Door Preschools

